

# Assessment Report – AY 2012-13

## MA in Public Administration (MPA)

Kean University  
College of Business and Public Management  
School of Criminal Justice & Public Administration

**Program Leaving Goals:**

- SLO1: Lead and manage in public governance (KU1, KU2, KU3, KU4)
- SLO2: Communicate and interact productively with a diverse and changing workforce and citizenry (KU2, KU3, KU4)
- SLO3: Articulate and apply a public service value (KU3, KU4)
- SLO4: Synthesize, think critically, solve problems and making decisions (KU1, KU3, KU4)
- SLO5: To participate in and contribute to the public policy process. (KU3)

	<b>Program Level Student Learning Outcome (SLO)</b>	<b>Assessment Measure(s)</b>	<b>Assessment Criteria</b> <i>(Describe how data is collected – rubric, survey, etc.)</i>	<b>Results of Assessment (Data Collected)</b>	<b>Action Taken</b> <i>(Closing the Loop: New action or follow up from last Assessment Report)</i>
<b>SLO 1</b>	Demonstrates the ability to work in public organizations	Internship supervisor evaluation	Supervisor evaluation as part of PA 5960.	Data to be collected in Fall 2012/Spring 2013	Collect data from PA 5960
	Valuing diversity and multiple worldviews	Graduating Student survey	Survey administered in PA 5990.	Data to be collected in Fall 2012/Spring 2013	Collect data from PA 5990

	Demonstrates the ability to formally present complex, material	Written thesis and oral presentation with rubric	Evaluation of thesis – written and oral presentation—in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review data from written/oral presentations based on rubrics
SLO 2	Demonstrates the ability to communicate and collaborate effectively with colleagues, managers and clients.	Internship supervisor evaluation.	Supervisor evaluation as part of PA 5960.	Data to be collected in Fall 2012/Spring 2013	Review of internship evaluations in PA 5960
	Values productive, collegial relationships and appropriate communication patterns.	Graduating Student Survey	Survey administered in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review of survey statistics
SLO 3	Understanding of fundamental concepts and values of the field	Written thesis	Evaluation of thesis with rubric (add this dimension to rubric) in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review written thesis presentations with rubric

	Valuing administrative responsibility, accountability, and efficiency, within the context of government and nonprofit public service programs.	Graduating Student Survey	Survey administered in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review of survey statistics
SLO 4	Displays the ability to independently analyze managerial issues and make policy recommendations	Thesis with revised Rubric.	Evaluation of thesis – written and oral presentation—in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review written thesis presentations with rubric
	Understands the managerial processes necessary to analyze issues identify potential solutions and decide on a course of action.	Thesis with revised Rubric.	Evaluation of thesis – written and oral presentation—in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review written thesis presentations with rubric
	Ability to develop and use data and research	Thesis with revised rubric	Evaluation of thesis – written and oral presentation—in PA 5990	Data to be collected in Fall 2012/Spring 2013	Review written thesis presentations with rubric

<b>501S</b>	Demonstrates the ability to analyze policy options with the use of quantitative tools and other appropriate methods	Thesis with revised rubric	Evaluation of thesis – written and oral presentation—in PA 5990		Review written thesis presentations with rubric
	Valuing collaboration, team work, negotiation and compromise among organizations, in government, the nonprofit and business sectors	Graduating Student Survey	Survey administered in PA 5990		Review of survey statistics