Academic Assessment Report – AY 13-14

BA in Public Administration

Kean University College of Business & Public Management School of Criminal Justice & Public Administration

Program SLOs:

SLO 1: Understanding of the Basic Concepts of American democracy and public Administration; (KU3, KU4, GE-S4, GE-K2, GE-V2, GE-V3, GE-V4)

SLO 2: Have the research skills to critically analyze public administration issues; (KU1, GE-S3, GE-V5)

SLO 3: Have the information technology skills germane to study and practice public administration; (GE-S3, GE-S5, KU4, GE-V5)

SLO 4: Have the ability to communicate and interact productively with a diverse and changing workforce and citizenry (KU1, KU2, KU3, KU4, GE-S1, GE-S2, GE-V1, GE-V4, GE-V5))

SLO 5: To be able to develop and formulate a public policy response to a "real world" social or economic problem (KU1, KU2, GE-S4, GE-V2, GE-V3, GE-V4, GE-V5)

Program Level Student Learning Outcomes	Assessment Measure(s) (Add rows if necessary)	Assessment Criteria (Describe how data is collectedrubric, survey, etc.)	Results of Assessment (Specific to Data Collected)	Action Taken (Closing the Loop: New action or follow up from last Assessment Report)
SLO #1 Understanding of Basic concepts of American Democracy and Public Administration	Direct: Comprehensive Exam	Developed 32- 40 multiple choice Questions in 4 areas: Students will sit exams PA 4000 – The Capstone course Fall 2012		
	Direct: Test student knowledge at the end of course.	Student will answer 7-8 questions included in the comprehensive exam (PA 2000, PA 2010)		

SLO 1.A General Concept of Public Administration and Bureaucracy	Direct: Comprehensive Exam	Developed 32- 40 multiple choice Questions in 4 areas: Students will sit exams PA 4000 – The Capstone course Fall 2012	
	Direct: Test student knowledge at the end of course.	Student will answer 7-8 questions included in the comprehensive exam (PA 2000, PA2010)	
	Direct: Comprehensive Exam	Developed 32-40 multiple choice Questions in 4 areas:	
SLO 1.B Understanding knowledge of human resource management		Students will sit exams PA 4000 – The Capstone course Fall 2012	
	Direct: Test student knowledge at the end of course	Student will answer 7-8 questions included in the comprehensive exam (PA 3300)	
	Direct: Comprehensive Exam	Developed 32- 40 multiple choice Questions in 4 areas:	
SLO 1.C Understanding knowledge of public budgeting and finance		Students will sit exams PA 4000 – The Capstone course Fall 2012	
	Direct: Test student knowledge at the end of course	Student will answer 7-8 questions included in the comprehensive	

		exam (PA 3200)	
SLO 1.D Understanding knowledge of policy analysis	Direct: Comprehensive Exam	Developed 32- 40 multiple choice Questions in 4 areas: Students will sit exams PA 4000 – The Capstone course Fall 2012	
	Direct: Test student knowledge at the end of course	Student will answer 7-8 questions included in the comprehensive exam (PA 3100)	
	Direct: Comprehensive Exam	Developed 32-40 multiple choice Questions in 4 areas:	
SLO 1.E Understanding knowledge of information management and technology		Students will sit exams PA 4000 – The Capstone course Fall 2012	
	Direct: Test student knowledge at the end of course	Student will answer 7-8 questions included in the comprehensive exam (PA 3001)	
SLO 1.F Understanding how administrative responsibility,	Direct Measures: Case assignment graded with rubric in PA 2010		
accountability, efficiency, diversity and teamwork within the context of government and nonprofit public service programs.	Indirect Measure: Graduating student and alumni survey		

SLO #2 Analysis of managerial Analysis of managerial issues and policy recommendations	Direct: Writing An original Case focusing on managerial and policy recommendation	Rubric	
	Indirect: Student Survey	Survey of Students in PA 4000	
	Direct: Assignment in PA 3001	Rubric	
SLO #3 Proficiency with managerial software	Indirect: Student survey in PA 4000	Survey of Students in PA 4000	
SLO #4 Effective Communication	Direct: : Oral Presentation of original case studies in PA 4000	Rubric	
	Indirect: Student Survey	Survey of Students in PA 4000	
SLO #5 Ability to develop a public	Direct: In Class Assignment in PA 3100	Portfolio	
policy response to a "real world" social or economic problem	Indirect: Student survey	Survey of Students in PA 4000	